

## **24 NCAC 06A .0811 WINNING WAGERS AND VOUCHERS**

The requirements of this Rule only apply for Wagers and payouts not associated with a Wagering Account:

- (1) Payment on valid Wagering Tickets shall be made only if presented and validated within one year following the settling of the Wagering Event, or, in the event of a parlay, following the last-in-time Wagering Event to settle on the Ticket.
- (2) Payment on valid Wagering Vouchers shall be made only if presented and validated within one year following the date of issuance.
- (3) Failure to present a Wagering Ticket or Voucher for redemption prior to the applicable one-year deadline shall constitute a waiver of the right to receive payment on the Ticket or Voucher.
- (4) Whenever there is an amount of time in which a Player is not afforded the ability to redeem a winning Ticket or Voucher due to Wagering Facility closure the one-year time period is tolled.
- (5) Any unclaimed funds from expired Wagering Tickets or Vouchers shall be presumed abandoned and shall be treated in accordance with Chapter 116B of the General Statutes.
- (6) The Wagering Facility shall establish Wagering Ticket and Voucher payout procedures within the Internal Controls that:
  - (a) include a process to audit final transfers upon Wager settlement;
  - (b) detail the rules and due diligence required prior to making a decision on payout for a lost, stolen, or damaged Ticket or Voucher;
  - (c) detail the procedure with regard to inquiries into the validity of claims;
  - (d) include a procedure with regard to late or last-minute payouts; and
  - (e) address whether or not a winning Ticket may be redeemed by mail and, if so, the procedures for such redemption.
- (7) The Wagering Facility shall not satisfy claims on lost, mutilated, or altered Wagering Tickets or Vouchers without authorization of the Director.

*History Note: Authority G.S. 18C-114(a)(14);  
Previously adopted as Rule 1H-011;  
Eff. January 8, 2024;  
Readopted Eff. March 27, 2024.*